**GAU, School of Aviation, Civil Aviation and Cabin Services**

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| **Course Unit Title** | | | | Service and In Flight Catering I and II | | | | |
| **Course Unit Code** | | | | CACS201-CACS202 | | | | |
| **Type of Course Unit** | | | | Compulsory, Civil Aviation and Cabin Services | | | | |
| **Level of Course Unit** | | | | 2rd Year | | | | |
| **National Credits** | | | | 3 | | | | |
| **Number of ECTS Credits Allocated** | | | | 5 ECTS | | | | |
| **Theoretical (hour/week)** | | | | 2 | | | | |
| **Practice (hour/week)** | | | | 1 | | | | |
| **Laboratory (hour/week)** | | | | - | | | | |
| **Year of Study** | | | | 2 | | | | |
| **Semester when the course unit is delivered** | | | | 3-4 | | | | |
| **Course Coordinator** | | | |  | | | | |
| **Name of Lecturer (s)** | | | |  | | | | |
| **Name of Assistant (s)** | | | |  | | | | |
| **Mode of Delivery** | | | | Face to Face | | | | |
| **Language of Instruction** | | | | English | | | | |
| **Prerequisites and co-requisites** | | | |  | | | | |
| **Recommended Optional Programme Components** | | | |  | | | | |
| **Objectives of the Course:** | | | | | | | | |
| * Teaching a basic skills in-flight catering. * Teaching the service procedures and meal preparation. * Teaching the fundamental working principles of in-flight catering in terms of safety. | | | | | | | | |
| **Course Description** | | | | | | | | |
| The aim of this course is to help students develop an applicable understanding of inflight catering issues, and their relevance in aviation safety | | | | | | | | |
| **Course Contents** | | | | | | | | |
| Week |  | | | | | | | Exams |
| 1 | In-flight Service and Flight Safety; The Effects of Service on Passengers | | | | | | |  |
| 2 | Main factors and catering planning | | | | | | |  |
| 3 | Galley Supplies | | | | | | |  |
| 4 | Issues to be considered during catering loading and off loading | | | | | | |  |
| 5 | Service Types | | | | | | |  |
| 6 | Service Types according to passenger appropriate | | | | | | |  |
| 7 | Exercises, Tutorials and Revision Class | | | | | | |  |
| 8 | Midterm Exam | | | | | | | Midterm |
| 9 | Service types according to Nutrition Restriction | | | | | | |  |
| 10 | Meals Prepared according to Health Problem | | | | | | |  |
| 11 | Special Meal codes and explanations | | | | | | |  |
| 12 | Beverages and Service Procedures | | | | | | |  |
| 13 | Service Preparation | | | | | | |  |
| 14 | Revision, Exercises and Tutorial Class | | | | | | |  |
| 15 | Final Exam | | | | | | | Final |
| **Recommended Sources** | | | | | | | | |
| **Textbook:** A Handbook (IATA Training Manual), Catering and Food Services for Airlines (Training Modules), ICAO / EASA / National Civil Aviation Authorities (varies)  **Supplementary Material(s):** | | | | | | | | |
| **Assessment** | | | | | | | | |
| Attendance | | 5% |  | | | | | |
| Assignments | | 0% |  | | | | | |
| Project-Seminar | | 0% |  | | | | | |
| Midterm Exam | | 45% | Written | | | | | |
| Quizzes | | 0% |  | | | | | |
| Final Exam | | 50% | Written | | | | | |
| Total | | 100% |  | | | | | |
| **ECTS Allocated Based on the Student Workload** | | | | | | | | |
| Activities | | | | | Number | Duration (hour) | Total Workload (hour) | |
| Hours per week (Theoretical) | | | | | 15 | 3 | 45 | |
| Presenting of observations and tutorials as report | | | | | 5 | 5 | 25 | |
| Preparation of the homework | | | | | 5 | 5 | 25 | |
| Mid Term | | | | | 2 | 11 | 22 | |
| Supervision | | | | | 1 | 17 | 17 | |
| Final Exam | | | | | 1 | 22 | 22 | |
| Total Workload | | | | | | | 156 | |
| Total Workload/30 (h) | | | | | | | 5.2 | |
| ECTS Credit of the Course | | | | | | | 5 | |